

Please note that claim submission methods for claims to AmeriHealth Caritas North Carolina, Inc. differ depending upon the program and product.

We have recently noticed that claims for North Carolina Medicaid Managed Care/North Carolina Medicaid/NC Health Choice program “**AmeriHealth Caritas North Carolina**” (our Medicaid product) are being submitted to “**AmeriHealth Caritas Next**” (our ACA market exchange product) and vice versa. Here is a quick reminder:

Submitting Electronic Claims to AmeriHealth Caritas North Carolina:

AmeriHealth Caritas North Carolina is a Prepaid Health Plan (PHP) contracted with the North Carolina Department of Health and Human services (NC DHHS) that provides health care coverage for low-income adults, children, pregnant women, seniors, people with disabilities and eligible individuals requiring long-term care through the State **Medicaid government program.**

- To submit **AmeriHealth Caritas North Carolina** claims through electronic data interchange (EDI), please use EDI payer ID number **81671**.

If you have questions, please call your account executive or **AmeriHealth Caritas North Carolina** provider services at **1-888-738-0004**.

Submitting Electronic Claims to AmeriHealth Caritas Next:

AmeriHealth Caritas Next, a product of North Carolina, Inc., is a Qualified Health Plan (QHP) that offers individual medical insurance through the Health Insurance Marketplace.

- To submit **AmeriHealth Caritas Next** claims through electronic data interchange (EDI), please use EDI payer ID number **83148**.

If you have questions, please call your account executive or **AmeriHealth Caritas Next** provider services at **1-855-266-0219**

Improper claim submissions could result in payment delays.

Thank you for your assistance and cooperation in this matter.