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To: AmeriHealth Caritas Next Providers

Date: 9/27/2023

Subject: AmeriHealth Caritas Next North Carolina Provider Manual 2023 Revisions – October 2023

2023 AmeriHealth Caritas Next Provider Manual Updates	Page
Provider Preventable Conditions: added language regarding Never Events; removed Catheter Associated Urinary Tract Infection from Health Care Acquired Conditions; added Other Provider Preventable Conditions; added Patient Safety Standards; added Potential Quality of Care Concerns; added Provider Sanctioning Policy, added Formal Sanctioning Process; added Notice of Hearing; added Conduct of the Hearing and Notice; added Provider Hearing Rights; added Appeal of the Plan Decision, updated reporting of incidents information.	85-90
Practitioner Credentialing Rights: Removed initial credentialing from appeal rights.	128-129