




A product of AmeriHealth Caritas VIP Next, Inc.

Welcome to AmeriHealth Caritas Next! AmeriHealth Caritas Next is the HMO Benefit program offered both on and off on the Health Insurance Marketplace® by AmeriHealth Caritas VIP Next, Inc. We are pleased to announce we began enrolling members in Delaware on January 1, 2023. We wanted to welcome you as a participating provider in this plan. We are here to serve you, so we hope you will find the information below useful as you begin to see our members.

What is AmeriHealth Caritas Next?	AmeriHealth Caritas Next provides affordable health insurance both on and off on the Health Insurance Marketplace. We are certified as a Qualified Health Plan (QHP) issuer.		
Benefit and Plan Information	All of the individual and family health plans offered on and off the Health Insurance Marketplace must cover 10 Essential Health Benefits. AmeriHealth Caritas Next individual and family plans cover these services or benefits. Under the Affordable Care Act they are required — or essential — benefits. For more comprehensive information on benefits and our plans please visit: https://www.amerihealthcaritasnext.com/de/view-plans/10-essential-benefits.aspx		
Eligibility Verification	It is important to verify the eligibility of an AmeriHealth Caritas Next member at every visit. You may call Provider Services at the number below or verify in our provider portal, NaviNet.		
Identification Card			
Provider Network Management	For contracting or credentialing questions contact an Account Executive at: ACDEVIPNext@amerihealthcaritas.com		
Provider Services	1-833-301-3377	Website	https://www.amerihealthcaritasnext.com/de/index.aspx
Claims and Provider Correspondence Address	AmeriHealth Caritas Next Attn: Provider Claims Processing P.O. Box 7425 London, KY 40742-7425	Provider Portal	NaviNet - www.navinet.net
Electronic Claims/ EFT / ERA	Visit Change Healthcare at: https://physician.connectcenter.changehealthcare.com/ or call: 1-800-527-8133, option 2 EFT/ERA enrollment: 1-888-492-5579, option 2	Payer ID	47073
Timely Filing Deadline	180 calendar days from the date of service.		
Prior Authorization Phone/Fax Numbers	Physical health: 1-833-533-8686 Behavioral health: 1-833-533-8686 Radiology contact NIA: 1-800-424-4792	Fax: 1-844-486-3290 Fax: 1-833-779-3329 www.radmd.com	
Billing the Member	Copayments, co-insurance, and any unpaid portion of the deductible may be collected at the time of service.		

