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Provider Alerts

Important information for our Next providers.

To: AmeriHealth Caritas Next Providers

Date: December 10, 2024

Subject: AmeriHealth Caritas Next North Carolina Provider Manual Revisions – January 2025

2025 AmeriHealth Caritas Next Provider Manual Updates	Page
Appointment Availability: Updated for guidelines for PCP Routine and Regular (Well or Preventative Care) and Mental Health Providers Initial Visit for Routine Care.	132-133
Appointment Availability: Updated guidelines for Appointment Availability from “Calendar Days” to “Business Days”.	132-133

**Member Rights and Responsibilities are in the Provider Manual*

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