

October 12, 2026

Telehealth Services Billing Reminder

Summary: AmeriHealth Caritas Next/First Choice Next follows industry-standard guidelines for billed telehealth services. To be considered for reimbursement, telehealth services must include the appropriate evaluation and management code.

These reimbursement guidelines apply to all health care services billed for reimbursement, including electronic equivalents.

As a reminder, effective January 1, 2025, CPT codes 98000-98015 are no longer valid for synchronous audio-video evaluation and management visits. Use the replacement E/M codes below with the appropriate modifier, 93 or 95.

Invalid Code	Replace with E/M Code	Modifier*
98000	99202	95
98001	99203	95
98002	99204	95
98003	99205	95
98004	99212	95
98005	99213	95
98006	99214	95
98007	99215	95
98008	99202	93
98009	99203	93
98010	99204	93
98011	99205	93
98012	98012	93
98013	98013	93
98014	98014	93
98015	98015	93

*Modifier 93 is used for audio only visits.

*Modifier 95 is used for audio-video visits.

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace[®] by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas Louisiana, Inc. in Louisiana; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.



For telehealth claims, include the correct POS code based on the patient's location, plus applicable procedure codes, diagnosis codes, and modifiers.

Telehealth place of service (POS) codes

POS Code	Service Location Description
02	Telehealth services provided when the patient is in a location other than their home.
10	Telehealth services provided to a patient who is at home.

Telehealth modifiers

Modifier	Modifier description
93	Telehealth services rendered via audio only
95	Synchronous telemedicine service rendered via real-time interactive audio and video telecommunications system.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you should have any questions about this communication, please contact Provider Services or your Provider Network Account Executive.

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South Carolina | 1-833-986-7277 | www.firstchoicenext.com