



September 24, 2025

AmeriHealth Caritas Next Delaware Provider Manual Revisions – January 2026

2026 AmeriHealth Caritas Next Provider Manual Updates	Page
Member ID Cards: Updated for PY2026	20
Covered Services- Abortion: Updated benefit coverage	25
Covered Services-Allergenic protein dietary supplements: Added language regarding benefit	25
Covered Services- Allergy Testing and Treatment: Updated locations for covered services	25
Covered Services- Bariatric surgery: Added language regarding benefit	26
Covered Services-Cancer monitoring test: Removed benefit coverage	27
Covered Services-Diabetes services and supplies: Updated benefit coverage	29-30
Covered Services-Doula services: Added as a covered benefit	30
Covered Services-Family planning services: Updated benefit coverage	31-32
Covered Services-Preventative Health Care services: Updated benefit coverage for mammograms/OBGYN	38
Covered Services-Preventative Health Care services: Updated language for prostate screenings	38-39
Covered Services- Prescription Drug Benefits: Updated benefit coverage	41-51
Covered Services-Disease Management or Wellness Programs: Added benefit coverage	51
Covered Services-Healthy Reward Program: Updated language regarding benefit	51
Covered Services-Optum Obstetrical Home Care Program: Added benefit coverage	52
Covered Services-Tobacco Cessation Program: Added benefit coverage	52
Covered Services- Weight Watchers Program: Added benefit coverage	52
Covered Services- Exclusions and Limitations: Updated list of services not covered	52-56
Members with Ongoing Special Conditions Continuity of Care: Added language for Members who are pregnant	62
Member Grievances and Appeals: Updated Member Services hours, member consent and authorized representative form requirement language	63
Member Grievances and Appeals-Verbal Appeals: Added determination timeframe	65

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace® by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.





A product of AmeriHealth Caritas VIP Next, Inc.

Provider Complaints and Disputes: Updated mailing address	70
Utilization Management: Updated medical necessity review and determination timeframes	87-89
Utilization Management: Updated Member Services phone and hours	89
Utilization Management- Physical Health Services Requiring Prior Authorization: Added outpatient radiology services that may require prior authorization	94
Utilization Management- Diagnostic Imaging Services Provided by Evolent: Updated outpatient services to be reviewed by our vendor Evolent	95
Specialty Programs- Advanced Diagnostic Imaging services: Updated outpatient services to be reviewed by our vendor Evolent	108
Pharmacy- Submit your Pharmacy Claims to the correct plan: Updated RX BIN and PCN numbers	123

^{*}Member Rights and Responsibilities are in the Provider Manual

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive or Provider Services at **1-833-301-3377**.

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace® by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.