

September 26, 2025

AmeriHealth Caritas Next Florida Provider Manual Revisions – January 2026

| 2026 AmeriHealth Caritas Next Provider Manual Updates | Page |
|---|-------------|
| Member ID Cards: Updated for PY2026 | 22 |
| Covered Services- Allergy Testing and Treatment: Updated locations for covered services | 28 |
| Covered Services-Prescription Drug Benefits: Updated benefit coverage | 42-52 |
| Covered Services-Disease Management or Wellness Program: Added benefit coverage | 52 |
| Covered Services-Healthy Reward Program: Updated language regarding benefit | 52 |
| Covered Services-Optum Obstetrical Home Care Program: Added benefit coverage | 52 |
| Covered Services-Tobacco Cessation Program: Added benefit coverage | 53 |
| Covered Services- Weight Watchers Program: Added benefit coverage | 53 |
| Covered Services- Exclusions and Limitations: Updated list of services not covered | 53-56 |
| Covered Services-Members with Ongoing Special Conditions Continuity of Care: Updated member circumstances for coverage language | 62-63 |
| Member Grievances and Appeals- Grievances: Updated member consent and authorized representative form requirement language; mailing address | 64-65 |
| Member Grievances and Appeals- Expedited Grievances: Updated mailing address | 65 |
| Member Grievances and Appeals-Standard Appeals: Added authorized representative form requirement | 66 |
| Member Grievances and Appeals-Eligibility for Independent and Expedited External Review Requests- Added required information for internal review and requesting an external review process | 68-70 |
| Provider Complaints and Disputes: Updated mailing address | 72 |
| Utilization Management: Updated medical necessity review and determination timeframes | 88-90 |
| Utilization Management- Physical Health Services Requiring Prior Authorization: removed gender reassignment services | 93 |
| Specialty Programs- Advanced Diagnostic Imaging services: Updated outpatient services to be reviewed by our vendor Evolent | 108 |

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace® by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.



| | |
|--|---------|
| Pharmacy- Submit your Pharmacy Claims to the correct plan: Updated RX BIN and PCN numbers | 123 |
| QM Program Activities- Member Grievance Process: Updated mailing address | 135-134 |

**Member Rights and Responsibilities are in the Provider Manual*

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive.

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace® by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.