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Dear Member,

☛ Phone payment options will be temporarily unavailable soon

If you plan to make your payment by phone, please note:

Phone payments will only be available through August 28

After this date, the phone payment system will be temporarily unavailable as we upgrade to a new payment system.

What you need to do

- ♥ Make your payment by **August 28** if you would like to use the phone payment option
- ♥ After this date, you will need to use another available payment method

☛ Online payments will be temporarily unavailable starting August 29 – September 01.

During this timeframe our online payments will be unavailable as we upgrade to a new payment system.

- ♥ Make your payment by **August 28** if you would like to make a payment by phone or online.
- ♥ On September 01, you will be able to access the new payment system online to make your payment.

Other ways to pay

You can find additional payment options and more information about these changes by visiting our website [here](#).

Important reminder

Your monthly premium payment is required to keep your health coverage active. Please be sure to make your payment on time using an available method. If you have already made your payment, please disregard this message.

Questions?

If you need help or have questions, please visit our website [here](#).

Thank you for being a valued member.

We appreciate your patience as we upgrade our payment system and work to improve your experience.

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Get help in other languages. Call **1-833-282-2252 (TTY 711)**.

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3875 West Chester Pike Newtown Square, PA, 19073, US