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A product of AmeriHealth Caritas North Carolina, Inc.

Dear Member,

At **AmeriHealth Caritas Next**, we're committed to making it easy for you to manage your health plan and keep your coverage active.

As part of our transition to a new payment system, we want to let you know about an important change to your **automatic (auto pay) payment schedule**.

♥ What's changing

Through August, your automatic premium payment will continue to draft on your current scheduled date, either the 5th or the 15th of the month.

Starting in September, all automatic payments will draft on a new standard date.

♥ What to expect

In August: Your automatic payment will draft on your current scheduled date: either the 5th or the 15th.

In September: Your automatic payment will draft on September 26.

♥ What this means for you

If you are enrolled in auto pay with a **checking or savings account**, your payment will continue to be processed automatically each month. Only the draft date is changing.

If you are enrolled in auto pay with a **credit or debit card**, you **must update your account with your preferred payment method AFTER September 1 and BEFORE September 16** to continue automatic payments.

Important reminder

Your monthly premium payment is required to keep your health coverage active. Please make sure funds are available in your account on the scheduled draft date to avoid any disruption.

Thank you for being a valued member.

We're committed to making this transition as smooth as possible and keeping you informed every step of the way.

Questions or need help?

If you have questions about this change or your payment options, visit our website [here](#).

Sincerely,

AmeriHealth Caritas Next

*AmeriHealth Caritas Next offers individual and family health plans both on and off the Health Insurance Marketplace®. Please go to www.amerhealthcaritasnext.com/nc, where additional information can be found about our privacy practices, covered and noncovered services, provider availability, benefit/service restrictions, utilization and pharmaceutical management procedures, and your rights and responsibilities.

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Get help in other languages. Call **1-833-613-2262 (TTY 711)**.

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