

[View in browser](#)

A product of AmeriHealth Caritas North Carolina, Inc.

At **AmeriHealth Caritas Next**, we are committed to making it easier for you to manage your health plan, make payments, and keep your coverage active.

We are making updates to our online payment experience. As part of this change, you will have two ways to make a one-time monthly premium payment online.

What's changing

In the coming weeks, you will notice changes to how you access online payments. You can still make your payment securely, but there will be two different ways to make a payment.

Subscribers or policy holders may either sign in through the **AmeriHealth Caritas Next Member Portal** or use the new **Guest Pay Portal** after verifying specific account information. Non-Policy holders will be able to use the new **Guest Pay Portal**.

What to expect

You can continue to make one-time premium payments online using either of these options:

♥ Option 1: Subscribers (Policy Holders) can sign in through the AmeriHealth Caritas Next Member Portal

You can use this option to view full account information. After signing in, you can make a payment and view full billing details, including payment history, detailed statements, and account settings.

♥ Option 2: Use Guest Pay

Anyone can use this option to make a quick, one-time payment without signing in to the member portal. For security, the user will need to verify specific account information before completing the payment. Guest Pay provides limited billing information, such as the amount due and basic account details needed to process the payment.

Both options allow you to make a secure one-time payment. For the most complete billing information, subscribers (policy holders) should sign in through the AmeriHealth Caritas Next Member Portal. Please note that to continue to protect your account, nonpolicy holders will not be able to access full billing information.

What you need to do

- ♥ Choose the payment option that works best for you: sign in through the AmeriHealth Caritas Next Member Portal or use Guest Pay.

- ♥ If you use Guest Pay, be ready to verify specific account information so your account can be located securely.
 - ♥ Complete your payment before your due date to help keep your health coverage active.
-

Important reminder

To keep your health coverage active, your monthly premium must be paid on time. Please make sure funds are available in your account on the scheduled draft date to avoid any disruption in coverage.

Questions or need help?

If you have questions about this change or your payment options, visit our website [here](#).

Thank you for being a valued member.

We're committed to making this transition as smooth as possible and keeping you informed every step of the way.

Sincerely,

AmeriHealth Caritas Next

*AmeriHealth Caritas Next offers individual and family health plans both on and off the Health Insurance Marketplace®. Please go to www.amerhealthcaritasnext.com/nc, where additional information can be found about our privacy practices, covered and noncovered services, provider availability, benefit/service restrictions, utilization and pharmaceutical management procedures, and your rights and responsibilities.

We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sex, or any other basis prohibited by law. You may access the Non-Discrimination and Accessibility Notice [here](#).

Get help in other languages. Call **1-833-613-2262 (TTY 711)**.

This email and any attachments may contain confidential information, including information protected by federal and state privacy laws. If you are not the intended recipient, any review, distribution, printing or copying of this email or any attachment is prohibited.

If you are not the intended recipient, please notify the sender and permanently delete this email and any attachments.

Do not reply to our emails as information sent in emails may be read by a 3rd party. Questions? Call **1-833-613-2262 (TTY 711)**.

To no longer receive future communications from AmeriHealth Caritas Next, click [here](#) to unsubscribe.

To update your preferences, click [here](#).

This email was sent by: **AmeriHealth Caritas Next North Carolina**
3875 West Chester Pike Newtown Square, PA, 19073, US