



August 8, 2025

## **Change Healthcare ConnectCenter™ Update**

**AmeriHealth Caritas Next** is pleased to share Optum/Change Healthcare's direct entry claims portal, ConnectCenter, is available for new provider registrations.

New registrants may access the portal via the **Claims submission** link in the NaviNet provider portal or via:

https://physician.connectcenter.changehealthcare.com/#/site/home?vendor=214629 [physician.connectcenter.changehealthcare.com] to complete the provider registration.

Note: this URL is specific to new provider registration only

For detailed instructions on the registration process, see the <u>Provider Sign Up and User</u>

Management Guide in the Claim Resource section on the **AmeriHealth Caritas Next** website.

Please reference the contact information below to engage with Change Healthcare support services:

Phone Number	Support Email Address	Support Services
1-800-527-8133, option 7	ConnectCenter MFAsupport@optum.com	CC/EC MFA and User/Admin Access Assistance
1-800-527-8133, option 1		EDI Provider/Submitter Registration and Payer Enrollment Assistance
800-527-8133, option 2	AssuranceEDI.Support@optum.com	EDI Claim, Remittance and Claim Status Transaction Assistance

If you have other questions, you may contact Provider Services at 1-855-266-0219.

Thank you for your partnership and for the valuable services you provide to our members.

AmeriHealth Caritas Next and First Choice Next are individual and family health plans offered both on and off the Health Insurance Marketplace® by certain companies within the AmeriHealth Caritas Family of Companies. AmeriHealth Caritas Next is offered by AmeriHealth Caritas VIP Next, Inc. in Delaware; AmeriHealth Caritas Florida, Inc. in Florida; AmeriHealth Caritas North Carolina, Inc. in North Carolina; and First Choice Next by Select Health of South Carolina, Inc. in South Carolina.