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New and Improved Provider Manual Publication

AmeriHealth Caritas Next is pleased to share an important update: to better support your daily practice operations, we have published a standardized Provider Manual for our Exchange products across the markets we serve.

This update is intended to help providers and office staff easily find current requirements and procedures and to promote consistency across all Exchange plans.

In this revised version, we reduced duplication, reorganized sections to make topics easier to locate, and moved certain details to the appropriate resources. In some areas, you may also see more direct references to primary source documents to further improve clarity and accessibility.

To access the updated Provider Manual, please visit
www.amerihealthcaritasnext.com/nc/providers/tools-and-services/tools-services-documents.

If you keep bookmarks or local copies, please update saved favorites, printed materials, and internal training/reference documents to reflect the current manual.

For additional information about this publication, your Account Executive can assist in scheduling a training.

Questions:

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Network Account Executive or Provider Services at **1-855-266-0219**.

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