



A product of AmeriHealth Caritas North Carolina, Inc.

July 24, 2025

## AmeriHealth Caritas Next North Carolina Provider Manual Revisions – July 2025

2025 AmeriHealth Caritas Next Provider Manual Updates	Page
Contact Information: Updated EDI clearinghouses contact information and ECHO Health	13
Inc. contact information.	
Refunds for Improper Payment or Overpayment of Claims: Updated improper payment	56
or refund section.	
Electronic Claims Submission (EDI): Updated software vendors, added definition of	65-67
Clearinghouses, and added 275 Claim Attachment Transaction information.	
Pharmacy Prior Authorization Forms: Updated pharmacy prior authorization submission	82-83
instructions.	

## **Questions:**

Thank you for your participation in our network and your continued commitment to the care of our members. If you have questions about this communication, please contact your Provider Account Executive.

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