



**AmeriHealth Caritas**  
**Next**

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**To:** AmeriHealth Caritas Next Providers

**Date:** 9/27/2023

**Subject:** AmeriHealth Caritas Next Florida Provider Manual Revisions– October 2023

<b>2023 AmeriHealth Caritas Next Provider Manual Updates</b>	<b>Page</b>
<b>How to Verify member Eligibility:</b> Updated Delinquent period for Non-APTC to 31 days.	23
<b>Off-Market Members or on-Market Members who Do Not Receive APTCs:</b> Updated Delinquent period for Non-APTC to 31 days.	26
<b>Members with Ongoing Special Conditions Continuity of Care:</b> Updated coverage timeframe from 90 days to 6 months.	50
<b>Members with Ongoing Special Conditions Continuity of Care:</b> Updated timeframe-duration for Member Circumstances for Coverage for Members who were determined to be terminally ill at the time of enrollment/provider termination and the provider was treating the terminal illness prior to enrollment/provider termination.	51
<b>Members with Ongoing Special Conditions Continuity of Care:</b> Updated timeframe-duration for Member Circumstances for Coverage for Members who are scheduled for a surgery or inpatient stay who were scheduled prior to the Plan effective date/Provider termination date.	51
<b>Members with Ongoing Special Conditions Continuity of Care:</b> Updated timeframe-duration for Member Circumstances for Coverage for Members who are on the schedule for or on a waiting list for an organ transplant who were scheduled or placed on the waiting list prior to the Plan effective date/Provider termination date.	52
<b>Members with Ongoing Special Conditions Continuity of Care:</b> Updated timeframe-duration for Member Circumstances for Coverage for Members who are pregnant in the second or third trimester at the time of their enrollment with the Plan Provider termination.	52
<b>Provider Preventable Conditions:</b> added language regarding Never Events; removed Catheter Associated Urinary Tract Infection from Health Care Acquired Conditions; added Other Provider Preventable Conditions; added Patient Safety Standards; added Potential Quality of Care Concerns; added Provider Sanctioning Policy, added Formal Sanctioning Process; added Notice of Hearing; added Conduct of the Hearing and Notice; added Provider Hearing Rights; added Appeal of the Plan Decision, updated reporting of incidents information.	99-104
<b>Practitioner Credentialing Rights:</b> Removed initial credentialing from appeal rights.	138-139

